



To Our Valued Customers:

As a valued Full Circle Restoration customer, I wanted to be the first to tell you about a significant milestone in our company's history -- Full Circle Restoration is now a wholly owned subsidiary of Cotton Holdings, Inc., a leading infrastructure support services company. We are excited for this partnership and benefits it will provide to your organization through enhanced geographic coverage, a more robust disaster response and recovery solution, and an incredible selection of ancillary services that will now be available.

Dan Duke, CFO and EVP of Operations, and I remain committed to delivering superior service. We will continue to lead the organization and will retain an ownership interest in the business.

Full Circle Restoration has built a reputation based on our customer-centric service model around you, our valued customer, over the last 30-years. Our partnership with Cotton provides us with unique and powerful resources that we can now provide to you, our loyal clients. Cotton's turnkey solutions offers everything Full Circle does, with the addition of logistics, and catering services that support your business and workforce in the event of a catastrophe.

If your commercial or institutional properties suffer water, fire, or another kind of damage from a disaster, Full Circle will work alongside Cotton's subsidiaries to deliver expert roofing services, temporary facilities, and catering services that support your business continuity plan. We'd love the opportunity to discuss these additional services and our new geographic coverage with you and your team in the next few weeks.

We know you may have questions about our relationship and how this change could impact you and your business. My team and I will be reaching out to you shortly to schedule some time to discuss all of these exciting improvements and enhancements.

I'd like to thank you for your confidence in Full Circle Restoration and for your continued patronage.

Thank You,

A handwritten signature in black ink, which appears to read "Orlando Ojeda". The signature is fluid and cursive.

Orlando Ojeda
Founder and President

FULL CIRCLE RESTORATION AND CONSTRUCTION SERVICES, INC.

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